

## Code of Client Commitment

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### Understanding your business

The better we know your business, the better results we can achieve for you. At your request, we will visit your business when we start a new project and throughout the relationship.

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### Certainty

We are clients too. We think about the economics of a matter the way you do - COST CONSCIOUSLY. We offer to discuss the cost of our work at the front end of a project to give you greater certainty about fees.

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### Accessible

We answer our own phones as often as possible, and we are willing to make ourselves available after hours by email or cell phone. If you leave a message or email, we will respond within 24 hours, if not sooner.

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### Deadlines

We want things when they are promised; you expect the same. We deliver our services timely and do not miss our committed deadlines without consulting you.